



**Who we are:** At Advica Health, our mission is to give our members' access to the best healthcare options and services, and help them obtain advice, treatment options and solutions to their current healthcare situation in the most efficient manner possible.

We approach each case individually, creating a well thought out plan that will lead to the healthiest possible outcome.

**What we are about:** Our team is dedicated in our support of Canadians who want to personalize their healthcare journey. We act as thoughtful advisors to assist in improving your health. Or, more simply, we put the 'care' back into our healthcare system.

**Who are we looking for:** Someone who is keen on helping solve healthcare problems and driving positive health outcomes for our membership base.

**Qualifications:**

- Registered in the College of Nurses - BC/AB
- Minimum 3 years of experience overall and some experience with virtual health delivery/care management plus assessment
- Work experience in diverse areas of nursing preferred (i.e. ER, medicine, cardiac, palliative, long-term care, mental health etc.)
- Exceptional clinical judgement and timely decision making to ensure member needs are appropriately addressed
- Critical thinking skills to help provide disease-specific information, education, counselling and/or linking to resources for member specific needs
- Able to provide timely health information and/or answering member questions that focuses on preventative care management and member self-care
- Able to provide care advice and advocacy on behalf of members' and their families to ensure that there are no gaps in their healthcare journey
- Ability to work collaboratively with care delivery partners and maintain ongoing partner relationships
- Ability to liaise between member and other healthcare professionals on their active care team
- Always able to maintain confidentiality of members and compliance with all relevant legislations

- Tech friendly and open to expanding personal knowledge of Client management database/MS Office apps/GSuite etc.
- Ability to be flexible and adaptable in a dynamic start up environment
- Excellent organizational and record management skills
- Superior interpersonal and communication skills
- Ability to take initiative and adapt to rapidly changing demands
- Able to participate in change management to constantly better the service offering
- Open to remote work option
- Competency in languages other than English is considered an asset

#### **What we can offer:**

- An opportunity to be part of a hard-working, ambitious and caring team who will help you learn and grow; with a mission to offer personalized healthcare options to our clients
- Competitive compensation for full-time employees including flex benefits for you and your family, 10 days of paid vacation and 6 days of paid personal days.
- The chance to work remotely from the comfort of your own home or personal office space

#### **How to apply?**

To be considered for this exciting opportunity please email your resume to [INFO@ADVICAHEALTH.COM](mailto:INFO@ADVICAHEALTH.COM). We thank all applicants - please note that only those selected for an interview will be contacted.

Any information obtained during the recruitment process will be used for employment recruitment only, and not for any other purpose.

Should you require any accommodation through the application and/or recruitment process, please contact us at [INFO@ADVICAHEALTH.COM](mailto:INFO@ADVICAHEALTH.COM) to allow opportunity for appropriate accommodations to be made.